




El Dorado Maroma
A Spa Resort by Karisma

Address: Carretera Cancún – Tulum, Km 55.3, Playa del Carmen, Quintana Roo, México C.P. 777 10
Telephone: (52) 984 206 3470
General Manager: Noe Landa
Hotel Sales Office: sales@eldoradomaroma.com
Weddings: weddings@lomas-travel.com
Palafitos Pre Arrival contact: owb.butler@eldoradomaroma.com
www.karismahotels.com

149 

SUITES

4 

RESTAURANTS

4 

BARS

4 

POOLS

1 

SPA



THE PROPERTY

El Dorado Maroma, a Spa Resort by Karisma offers all the elements for an active, authentic and luxurious vacation experience. The resort is located on the renowned Maroma Beach, which is considered to be one of the top ten beaches in the world by independent reviewers, including Travel Channel. Along with luxurious features and amenities, you will enjoy Karisma's exclusive and unique World Class Gourmet Inclusive® experience, offering stand out cuisine created by top chefs, gourmet services and amenities such as beach butlers, full concierge service, turn-down, 24-hour room service and premium beverages. This intimate resort with 149 suites is ideal for adults, ages 18 and older, seeking relaxation, personalized service, exquisite cuisine, romance and unforgettable adventures.

ACCOMMODATIONS

All suites and facilities at this beachfront property offer beautiful views of our lush tropical gardens or the stunning white sand and clear waters of the magical Maroma Beach. All suites are designed in a luxurious and contemporary Caribbean décor and are equipped with air conditioning, ceiling fans, king size bed, cable TV, telephone, shower, hair dryer, mirror, electronic safety deposit box, mini bar with beer, water and soft drinks that are refilled daily, coffee/tea maker and a comfortable oversized terrace where you can enjoy breathtaking views. With 11 categories available, you will find suites that stand out of the ordinary. All of them provide the feeling of being at home, offering tranquility with a sleek and harmonious inspired design.

JUNIOR SUITE

Romantically decorated suites in a blend of contemporary and authentic Mexican style feature a king size bed, balcony or terrace, relaxing hot tub, a marble top bathroom with double sinks, private toilette cabin and spacious closets. These suites are located near our beautiful beach, just steps away from a semi-private pool offering privacy in a quiet tranquil atmosphere.

 2 adults
 405 ft² / 37.58 m²  102 ft² / 9.52 m²

HONEYMOON SUITE

Oversized luxurious suites with a beautiful view, featuring a private terrace, these suites offer a King size bed, in-suite relaxing hot tub for two and a comfortable living area.

 2 adults
 588 ft² / 54.67 m²  106 ft² / 9.80 m²

MI HOTELITO BEACHFRONT SUITE

Located in the unique and beautiful scenery of the Mexican Caribbean, our Mi Hotelito Beachfront Suites are romantically decorated with the natural finish "Chukum" a style that we inherited from the Ancient Mayans. Throughout the room the Mexican decorative elements remain prevalent, with the presence of contemporary Mexican art pieces from Pineda Covalin, and regional building styles that have been carefully designed and put in place by master craftsmen.

These suites combine both the Mexican heritage and the new technologies of the hospitality industry allows the suites to be 100% sustainable, with the presence of synthetic palm roof and our Kleverness Smart System which controls different functionalities in the suite. This coupled with the king size bed and balcony or terrace, just steps away from a relaxing swimming pool and the gorgeous sands of Maroma Beach make the Mi Hotelito Beachfront Suite a unique product in the Mexican Caribbean.

 2 adults
 276 ft² / 25.63 m²  128 ft² / 11.87 m²

PRIVATE POOL SUITE

These suites offer the ultimate in privacy where you can enjoy the Caribbean scenery from your own private pool. These suites feature our romantic indoor relaxing hot tub for two, king size bed and comfortably decorated plush seating area that includes a pull out bed.

 3 adults
 588 ft² / 54.67 m²  106 ft² / 9.80 m²

SWIM UP SUITE

Enjoy our most luxurious suite; step right off your terrace into a lazy river in front of the main pool with a unique swim up bar where you will enjoy fresh creations from our bartenders. These suites feature a romantic setting with a relaxing hot tub for two, king size bed, a comfortable living area that includes a pull out bed and an oversized terrace.

 3 adults
 588 ft² / 54.67 m²  106 ft² / 9.80 m²



Mi Hotelito Beach Front Suite



HONEYMOON VILLA

These gorgeous suites combine the comfort of home with an enticing blend of textures, patterns and colors, living space with an open floor plan; the ground floor will offer you a spacious living area, dining area, 1/2 bath, marble bar, modern kitchen with coffee machine, beer and a terrace with access to your private tropical gardens that features your very own cozy pool. The second floor features a master suite with king size bed, a master bathroom that includes a princess corner, double vanity, marble walk in shower, our famous outdoor shower "Aguas del Amor", in suite relaxing hot tub for two, private toilet cabin, spacious closet and a balcony that offers views to our lush tropical gardens.

 2 adults
 1,996 ft² / 185.23 m²  433 ft² / 40.28 m²  189 ft² / 17.54 m²

HONEYMOON BEACHFRONT VILLA

Inspired by your dreams, these harmonious two story suites feature a breathtaking view of the ocean. The ground floor features a spacious living area, dining area, full bathroom, marble bar, modern kitchen with coffee machine, premium national and international liquor and beer, wine and an oversized terrace with access to your personal pool and beach bed just a few steps from the powder white sand. The master suite, located on the second floor, features a king size bed, an oversized terrace with additional seating area and an outdoor relaxation bed where you can watch the sunrise. It also features a master bathroom with spacious closets, princess corner, double vanity, marble walk in shower, our famous outdoor shower "Aguas del Amor" and a relaxing hot tub for two to create the perfect ending to your evening.

 2 adults
 1,698 ft² / 157.73 m²  240 ft² / 22.33 m²  160 ft² / 14.88 m²

VILLA MAROMA - FIVE BEDROOM VILLA

With a breathtaking ocean view, five spacious bedrooms and an abundance of luxurious amenities to delight the most discerning traveler, Villa Maroma offers the best in luxury vacations. The 10,500 square feet, two level home boasts plush, modern living spaces that blend seamlessly into 200 feet of exquisite tropical shoreline. The Villa features five contemporary rooms, a spacious living room that is perfect to enjoy the evenings, a dining room and a spectacular pool. Guests enjoy daily maid service, turndown service and the care of a dedicated staff including butler service, an Executive Chef to assist with your meals, housekeeper, waiter, groundskeeper, pool attendant and 24-hour security guards.

A fully- equipped gourmet kitchen with all the modern appliances necessary to prepare meals for your event or for an intimate dinner is at your disposal. You may be inspired to prepare meals yourself or to take advantage of the pampering of the optional in-villa Chef. Microwave, refrigerator, oven, coffee maker and much more are all at your fingertips.

 10 adults
 10,500 ft² / 976 m²

CHECK IN: 3:00 pm

CHECK OUT: 12:00 pm

*All indoor facilities are non-smoking, but smoking is allowed in designated areas.



Swim-Up Suite

www.eldoradosparesorts.com



GOURMET INCUSIVE[®] RESTAURANTS

The à la carte restaurants and bars at El Dorado Maroma combine a selection of the finest and refreshing cuisine and drinks in an extraordinary setting overlooking the renowned Maroma Beach. Dinner reservations suggested.

MIO CUCCINA ITALIANA – Italian Cuisine

This restaurant has an intimate atmosphere that is perfect to enjoy Italian specialties, using a traditional approach, Mio features creative cuisine from Italy's sunny coastal and island areas. Enjoy a variety of Ocean Fresh Fish Carpaccio, Fruti di Mare and exquisite pasta among other succulent dishes with authentic ingredients in a relaxing and romantic atmosphere.

 Dinner: 5:30 pm – 10:00 pm

CARIBBEAN GRILL RESTAURANT

Sit back and enjoy the Caribbean lifestyle at this contemporary venue. Our Chef's create Mexican Caribbean delights in avant-garde style infusing the freshest local tropical ingredients. Experience a relaxing dinner or celebrate a special moment with your friends at the Chef's table.

 Dinner: 5:30 pm – 10:00 pm

LIMA LIMON RESTAURANT

Lima Limón is an à la carte restaurant that opens for breakfast, lunch and dinner offering our Gourmet Breakfast from fruit to eggs benedict. Lunch includes a variety of options including pasta, flatbreads, steaks and more. At night, it offers the chance to explore the authentic and diverse flavors of Peruvian gastronomy. With the perfect setting overlooking the renowned Maroma Beach, the restaurant's contemporary design provides the perfect backdrop for Lima Limón's signature ceviches.

 Breakfast: 7:00 am – 12:00 pm

 Lunch: 12:30 pm – 3:30 pm

 Dinner: 5:30 pm – 10:00 pm

PAPITOS GOURMET BEACH CLUB

The open kitchen makes the meal more interactive, but you'll have a hard time taking your eyes off the spectacular Maroma beach views. Papitos is as friendly as it is delicious, featuring a themed lunch menu throughout the week including favorites like prime rib, barbecue, taco bar, and our incredible fish market. Our Papitos Gourmet Beach Club restaurant alternates two gastronomic options during dinner, in this tasteful setting, you will enjoy dishes inspired by Asian cuisine, served in the most creative ways. Sushi and Sashimi are just some of the main dishes. It also offers irresistible local and Caribbean specialties with an emphasis on authentic Mexican cuisine. Delight your senses with the variety of dishes in a pleasant and casual atmosphere where our Chef uses the most sophisticated culinary techniques to make each bite an unforgettable experience

 Breakfast: 7:00 am – 11:00 am

 Lunch: 12:00 pm – 4:00 pm

 Dinner: 5:30 pm – 10:00 pm

DRESS CODE

To enhance our unique dining experience, please comply with the following casual elegant dress code in all gourmet restaurants:

• GENTLEMEN

Recommended: Long pants, collared shirts, casual shoes.

Permitted: formal bermudas, dress sandals.

• LADIES

Recommended: Dresses, skirts, long pants, shoes, capri pants, elegant sandals.

NOT PERMITTED: Baseball caps, peaks, tank tops & flip-flops, sport shorts.

GOURMET INCUSIVE[®] BARS

BAR "24" – Swim-Up Bar

Located next to the Mi Hotelito Beachfront section, this ocean-front bar serves Mexican beers, an exciting variety of tropical drinks and healthy energizing drinks in a laid back Caribbean atmosphere.

 Open: 8:00 am – 6:00 pm

MIO – Swim-Up Bar

Located in the main pool with an exciting variety of Mexican beers and tropical drinks prepared by our professional bar tenders.

 Open: 8:00 am – 10:00 pm

RICK'S BAR

Offering a wide selection of domestic and international premium brands, this classic lounge bar allows for relaxation and fun all in one. Rick's Bar features our nightly entertainment, and music a terrace, a bar area and the theater with a dance floor a screen and a DJ area.

 Open: 8:00 pm – 2:00 am

BEACH BAR PAPITOS

Gaze out into the depths of the Riviera Maya while our skilled bartenders prepare your favorite premium cocktail. Located in front Papitos Gourmet Beach Club.

 Open: 7:00 am – 10:00 pm

24 HOUR ROOM SERVICE

El Dorado Maroma offers a new type of in-room dining experience. Guests can enjoy our à la carte menu delivered in gourmet baskets any time of the day within the comfort and convenience of their own suite or even on their own private terrace.

BEACH & POOL BUTLER SERVICE INCLUDING:

- Delivery of your favorite drinks while you lounge on the beach or pool.
- Sunscreen and towels service.
- PressReader app.
- Refreshment & Gourmet Bites.
- Cold refreshing facing towels



GOURMET INCLUSIVE® PACKAGE FEATURES

- Accommodations as selected with nightly turn down service
- Full-service concierge
- Welcome glass of sparkling wine
- All gourmet meals
- Variety of house wines
- Culinary activities
- Unlimited alcoholic and non-alcoholic beverages from a selection of domestic and international premium brands
- Once daily restocked mini bar with soft drinks, water and beer
- 24 hour room service (Restrictions apply on rainy days)
- Use of in-room safety deposit box
- Non-motorized water sports: kayaks and paddle boards
- Spanish lessons, yoga, aqua aerobics, latin dance lessons, cooking classes and more
- Special nightly entertainment includes karaoke, live music, shows and more
- Fitness center
- Wireless internet
- Free International Calls

OTHER FACILITIES AND SERVICES (NOT INCLUDED IN THE PACKAGE)

- Scuba diving trips, certificates, rental equipment and deep-sea fishing. Available at Marina Adventures (located next door)
- Motorized water sports. Available at Marina Adventures (located next door)
- Tour desk
- Car rentals
- Romantic dinner on the beach
- Fresh lobster
- International wine selection from our cellar, including El Cielo Wines
- Laundry service
- Tobacco Shop & Jewelry Boutique
- Coffee shop "We proudly serve Starbucks" at Maroma
- Money Exchange
- 24 hour medical service on call
- Special wedding, honeymoon and anniversary packages
- Sauna and steam baths at the Spa

NÁAY SPA

Our new Náay Spa with over 5,000 ft² is inspired by Mayan and worldwide traditions, philosophies, and modern techniques where you can relax and be pampered at your convenience. Take advantage of any of its 14 luxurious suites including 2 bridal suites, beauty salon, hydrotherapy facilities, fitness center with crossFit area or at its Sensorial Relaxation Room. Our services are offered in an elegant tropical heaven to relax your senses:

- Enjoy of a beachfront massage in our unique sky massage
- Massages: full body wellness massage, full body deep massage, back tension release massage
- Skin care: The O2 by Natura Bissé, The Skin Comfort by Natura Bissé, Náay Refreshing Facial
- Signature body treatments: pre-hispanic mystical experience, coconut massage mud, kukulkan massage, Stress Relief Massage, Tequila and Melon Ritual, Holistic Treatment, and more
- Beauty salon: make-up, manicure, pedicure, waxing, hairstyle and haircuts

Spa Open: 08:00 am - 07:00 pm

Gym Open: 07:00 am - 05:00 pm

WEDDINGS

El Dorado Maroma features two beachfront locations, one magnificent sky wedding and an exclusive beachfront wedding chapel. Our wedding coordinators will help you to plan the wedding of your dreams.





PALAFITOS

OVERWATER BUNGALOWS

EL DORADO MAROMA

30 

BUNGALOWS

5 

RESTAURANTS

4 

POOLS

30 

PRIVATE POOLS
(PER BUNGALOW)

6 

BAR



PALAFITOS – OVERWATER BUNGALOWS

Surrounded by the turquoise waters of the Maroma Beach, these elegant bungalows offer breathtaking ocean views in a luxurious and magnificent décor. All bungalows offer a private infinity pool and an oversized deck with lounge chairs where you can delight your soul while watching the sunrise or by having a stunning sunset experience.

Each Overwater Bungalow features:

- Glass bottom floors
- A ladder that provides access to the ocean
- Our lovely outdoor showers "Aguas del Amor"
- A romantic indoor relaxing hot tub for two
- Private infinity pool

They are equipped with:

- King size bed
- Air conditioning & ceiling fan
- 7" touch screen telephone
- Aromatherapy shower
- Make-up mirror
- High end zero waste toiletries.
- 100% cotton & thousand-thread-count sheets
- Safety deposit box
- Nespresso coffee maker
- High end tea selection and brewing station
- Premium stocked minibar
- Outdoor Terrace equipped with breakfast area and mini lounge
- PressReader app
- Towels

 2 adults

 600 ft² / 55.65 m²  211 ft² / 19.63 m²

TWO BEDROOM PRESIDENTIAL OVERWATER BUNGALOW

Two-bedroom private presidential bungalow with a lush master bedroom and a bedroom with double beds perfect for accommodating up to 4 people. Located in Palafitos section on the sea with a wonderful direct view of the different shades of the turquoise sea of the Caribbean and without obstructions to the ocean from the location at the end of your dock, private pool, rest net on the turquoise sea.

Bungalow carefully decorated and set in comfort, tranquility and luxury Palafitos; Bose sound bar in the living room, Bose speakers inside the bedrooms, staircase with direct access to the sea from the terrace, private plunge pool, beautiful terrace with wooden loungers, and other top-of-the-line amenities, such as a full kitchen, common area with magnificent dining room and living room fully equipped with 70" Smart TV, welcome amenities, personalized picnics on Palafitos beach, Chef available in the suite for all meals and private waiter during the guest's stay, 2 indoor whirlpool tubs for two people in each Bungalow, aromatherapy menu, pillow menu to choose from and priority reservations for dinner. Shoe cleaning service by the Guest Experience Butler, paddle boards, kayaks and snorkeling equipment inside the Bungalow, courtesy floats, and 7" touch screen telephone with Internet access in each bedroom, Premium room service with the option of menus in all restaurants, plus private Guest Experience Butler service available to attend to guest needs that will make your bungalow even more magical.

 4 adults

 2482.58 ft² / 230.64 m²  168.99 ft² / 15.7 m²



www.eldoradosparesorts.com

Carretera Cancún-Tulum, Km. 55.3 Riviera Maya, Solidaridad, Quintana Roo, México, C.P. 77710

T: (52) 984 206 34 70



SEPT 2022

PALAFITOS – SUITES ELITE OVERWATER

Two Bedroom Presidential Overwater Bungalow

- Private luxury round-trip airport transfers (minimum stay of 4 nights).
- Private guest experience butler service.
- Cold bottle of champagne waiting in your suite upon arrival.
- In-suite premium bar.
- In-suite welcome amenity upon arrival.
- Premium toiletry amenities.
- Premium pillow menu.
- Premium aromatherapy menu.
- Nightly turn down service.
- 24 Hours room service with premium menu.
- Candlelight dinner for six(6) on the beach (minimum stay of 4 nights).
- Full access to all resort events.
- In-suite snorkeling gear.
- Late check-out free of charge (subject to availability).
- Unpacking service upon request.
- Hydrotherapy access.
- Full body relaxing massage (50 mins) per adult (minimum stay of 4 nights).
- Laundry service (10 items per person, per stay).
- Beach kit (ladies' bag, men's cap).
- Welcome Butler with private in-suite check-in (if ready on arrival).

These exquisitely designed suites with preferred location offer very intimate accommodations where you can enjoy of Infinity ocean views. Each Elite Overwater Bungalow features a private infinity pool and a comfortable oversized deck equipped with luxurious furniture. These suites feature a ladder where you can access directly to the ocean, our lovely outdoor shower "Aguas del Amor", romantic indoor relaxing whirlpool tub for two and glass bottom floor. They are equipped with king size bed, air conditioning, ceiling fans, touch screen telephone, aromatherapy shower, make-up mirror and high end toiletries, 100% cotton & thousand-thread-count sheets, safety deposit box with an inside plug, Nespresso coffee maker, tea brewing station, premium stocked minibar and a comfortable living area. Additional amenities include a selection of premium liquors & snacks, personal snorkel equipment and access to PressReader app.

 2 adults
 600 ft² / 55.65 m²  211 ft² / 19.63 m²

GOURMET INCLUSIVE® RESTAURANT

OVERWATER GRILL & WINE BAR

Spectacular venue with astonishing views of the Caribbean Sea. The Haute Cuisine prepares the most succulent dishes inspired by the ocean and its surroundings. The restaurant serves breakfast, lunch and dinner and is equipped with two glass floor private dining rooms, the place for memorable dinners with your beloved one or with your friends. Exclusive for Palafitos guests.

 Breakfast: 7:00 am – 12:00 pm
 Lunch: 12:00 pm – 5:30 pm
 Dinner: 6:00 pm – 10.00 pm

And also have access and enjoy all the restaurants offered by El Dorado Maroma.



PALAFITOS GOURMET INCLUSIVE® BUTLER SERVICE

Guests can truly relax knowing that our professional multilingual Butlers will take care of their every need.

PRE ARRIVAL:

- Ensure your preferences are in-suite in accordance to the form previously filled out online

UPON ARRIVAL:

- Private check in.
- Provide all information regarding tours and Spa services.
- Unpacking service upon request.
- Provide a private orientation of the property
- Wellness gourmet bites.
- Tequila/Mezcal welcome tasting.

THROUGHOUT YOUR STAY:

- Liaise with housekeeping on servicing of the suite and ensure suite is kept in perfect condition and arranged according to guests preferences.
- Expedite all room service orders.
- Dressing service before dinner for your entire stay (complimentary).
- Arrange laundering of clothing.
- Packing luggage service on request.
- Make all dinner reservations, tour bookings and in property activities.
- Reserve Spa treatments.
- Serve an inspired sunrise coffee experience upon request.
- Serve in-suite full breakfast.

PALAFITOS BEACH & POOL BUTLER SERVICE INCLUDING:

- Exclusive beach beds
- Delivery of your favorite drinks while you lounge on the beach or pool
- Sunscreen and towel service
- PressReader app
- Refreshment & Gourmet Bites
- Cold refreshing face towels
- Picnic service on the beach

PALAFITOS ADDITIONAL GOURMET INCLUSIVE® PACKAGE FEATURES

- 10 minutes of relaxing hand and head massage upon request
- Butler's Lounge
- Private beach area
- Welcome glass of sparkling wine
- Wide variety of international & domestic beers
- In-suite customizable mini fridge
- 24 hour room service (restrictions apply on rainy days)
- In room savory & sweet gourmet snacks
- In room safety box
- Beach bags for use during stay
- Special nightly entertainment including live music
- Exclusive restaurant
- Free high speed wireless internet service
- Ironing kit on request

WELLNESS PROGRAM: GUEST EXPERIENCE BUTLER

SPA – IMMERSE IN SERENITY

COUPLE MASSAGE CLASSES

Work as a team and learn the basic techniques that will allow you to please each other and strengthen the bond between your souls.

HYDROTHERAPY CIRCUIT

Begin a sensory journey and free your body, let it flow through different water experiences and alternate between cold and warm phases, following a traditional juice & healthy smoothies tasting.

WELLNESS – LIFE & BALANCE

NUTRITIONAL COUNSELING

Dynamic and structures process based on science that includes:

When concluding the appointment, you will obtain nutrition indications planned for the development of the wellness program.

FITNESS PROGRAM

Do you believe improving your physical condition, increasing muscle mass, and reducing body fat is hard? We have a solution for you. Our fitness program counts on the best team and trainers to guide you towards your goals.

YOGA CLASSES

Free your soul from all negative sensations through yoga classes, which have the power to connect the body, mind and breathing. In this practice you will do poses, stretches, elasticity exercises, breathing exercises and meditation sessions to improve mental, physical, and spiritual health.

MEDITATION SESSIONS

The meditation sessions will take you into a deep relaxation state. You will practice self-control to regulate the body. Meanwhile you'll be able to achieve mental and spiritual clarity, feeling at peace with yourself.

EXTRA ACTIVITIES – KEEP MOVING

KAYAK TOUR

Go on a guided excursion through the Cenote Ojo Azul. You will receive basic instruction and embark on a kayak tour at the group's rhythm. We organize tours with schedules and routes for groups from a minimum of 2 people to a maximum of 10 people. Reservation required.

SUP YOGA & MEDITATION

SUP Yoga is a very entertaining and beneficial activity. It consists of a meditation class with all its benefits, but with the difficulty of doing it on a paddle board.

